

Stubbs&Co. Account Application Form

Stubbs&Co. (UK) Limited | 28 Greville Street, London, EC1N 8SU | +44 (0) 7421 6900 | trade.stubbs.co.uk
Registered office: Gable House, 239 Regents Park Road, London, N3 3LF, United Kingdom. Registered in England 1686072.
Account facilities are available to retailers who spend in excess of £2000/pa
For new customers, a minimum order of £500 must accompany account applications.

Locator Code: It's on the label on the back of your catalogue.		Trading name of Business:			
Trading address:					
		Town:	County:	Postcode:	
Person to contact:		Telephone:	Email:		
Tick as appropriate: ☐ Sole Trader ☐ Partnership ☐ Limited liability company ☐ PLC	Years trading at current address:	Years trading total:	Company Registration Number:	VAT Registration Number:	
Company name If different from trading name):		Registered company address If different from trading name):			
Full names of sole trader, partners or directors (Include title, first name and surname please):					
Home addresses of sole trader, partners:					
First reference of a company that supplies you jewellery on credit:		Telephone:		Email:	
Second reference of a company that supplies you jewellery on credit:		Telephone:		Email:	
Third reference of a company that supplies you jewellery on credit:		Telephone:		Email:	
Have you ever been declared bankrupt?	Has a company of which you have been a director or principal been entered into receivership in the last 10 years?		We would like to send you notifications of new products, promotions or service offers. Tick here if you would like to receive these by ☐ Email ☐ Post (You can unsubscribe at any time.)		
On signing this form, you confirm that you have been supplied with and read a copy of Stubbs&Co (UK) Ltd. Terms and Conditions and agree that these Terms and Conditions will apply to all contracts entered into, whether verbal or written. For the avoidance of doubt you confirm that you have read section 3 of that document 'Risk and Title' (reproduced below) and agree that this will, along with all other terms and conditions, apply to all contracts whether verbal or written.			Signature:		Position:
					Date completed:

3 Risk and title

3.1 Risk of damage to, or loss of jewellery shall pass to you once the products are collected by a courier company and leave our premises. It is therefore an obligation to insure against loss and/or damage to any such products whilst in transit to you.

3.2 Notwithstanding delivery and the passing of risk, title in the jewellery shall not pass to you until Stubbs&Co. has received in cleared funds payment in full of the agreed price and all other amounts owed under these Conditions by you to Stubbs&Co.

3.3 Until title in the jewellery has passed to you, you shall hold the jewellery as Stubbs&Co.'s fiduciary agent and bailee and shall:

3.3.1 not part with possession of the jewellery otherwise than in accordance with this clause 3;

3.3.2 keep the jewellery separate from those of you and third parties and properly stored, protected and insured as Stubbs&Co.'s property, taking all reasonable steps to prevent any damage to or deterioration of the jewellery;

3.3.3 keep the jewellery free from any charge, lien or other encumbrance. If you fail to do so, all monies owing by you to Stubbs&Co. shall (without prejudice to any other right or remedy of Stubbs&Co.) immediately become due and payable; and

3.3.4 give Stubbs&Co. such information relating to the jewellery as Stubbs&Co. may from time to time require.

3.4 Until title in the jewellery has passed to you (provided that the jewellery is still in existence and have not been re-sold), Stubbs&Co. shall be entitled at any time to require you to deliver up the jewellery to Stubbs&Co. and, if you fail to do so with immediate effect, to enter any premises of you or any third party where the jewellery are stored and inspect or repossess the jewellery.

3.5 Any right you may have to possession of the jewellery shall in any event cease:

3.5.1 if any sum owed by you to Stubbs&Co. (whether in respect of the jewellery or otherwise) is not paid to Stubbs&Co. by the date when it is due; or 3.5.2 if you commit a breach of any contract with Stubbs&Co.

3.6 Whilst you are in possession of the jewellery with Stubbs&Co.'s consent (but not otherwise) you may in the ordinary course of its business sell the jewellery provided that:

3.6.1 as between you and its sub-buyer or customer you shall sell the jewellery as principal and shall not be empowered to commit Stubbs&Co. to any contractual relationship with, or liability to, the sub-buyer or customer or any other person;

3.6.2 as between Stubbs&Co. and you, you shall sell the jewellery in a fiduciary capacity as agent for Stubbs&Co.;

3.6.3 you shall hold the proceeds of such sales on trust for Stubbs&Co. and not mingle the proceeds with any other monies or pay them into an overdrawn bank account;

3.6.4 you shall open a fiduciary account with your bankers and advise them that it holds the entire proceeds of that account on trust for Stubbs&Co.;

3.6.5 Stubbs&Co. shall be entitled to any interest earned on the fiduciary account; and

3.6.6 if the proceeds of the sales received by Stubbs&Co. exceed all amounts owed by you to Stubbs&Co. in respect of the jewellery, Stubbs&Co. shall return the excess to you.

3.7 Notwithstanding these provisions, Stubbs&Co. shall be entitled to bring an action against you for the price of the jewellery in the event of non-payment by you by the due date even though property in the jewellery has not passed to you and/or shall have the right by notice to you at any time after delivery to pass property in the jewellery to you as from the date of such notice.

Stubbs&Co. Terms and Conditions for sale of jewellery

Welcome to Stubbs&Co. Please read the following carefully as it affects your legal rights and obligations and sets out the terms under which all orders of jewellery ('Orders') and other transactions and dealings relating to those Orders including Internet Services provided by Stubbs&Co. (UK) Limited ('Stubbs&Co.') are made available to you. Please note all customers purchasing jewellery from Stubbs&Co., will be subject to the terms set out herein. Account holders will, in addition, be subject to the [Additional Terms for Account holders](#). All customers are also subject to our [Privacy Policy](#).

1 Placing Orders

1.1 To order jewellery from Stubbs&Co., you must:

1.1.1 be 18 years old or over;

1.1.2 be an executive (or hold an equivalent position) in a firm, company or organisation that re-sells jewellery to third parties (whether consumers or other resellers) or be an individual sole trader specialising in the resale of jewellery to third parties.

1.2 You can order jewellery displayed in our catalogue or on our website by (1) telephone, (2) fax, (3) visiting our showroom at 28 Greville Street, London, EC1N 8SU, United Kingdom, (4) post or (5) e-mail. Internet Users can also order jewellery on-line at <http://trade.stubbs.co.uk>.

1.3 Internet Users will be requested to provide Stubbs&Co. with an e-mail address and a password on registration. Stubbs&Co. will process your registration details and will notify you by e-mail once you have been accepted as a registered user of our internet services. You are entirely responsible for all activities under your e-mail address and password, including, but not limited to any failure to keep the e-mail address and password confidential. You must immediately notify us of any unauthorised use of your e-mail address or password or any breach of security known to you.

1.4 If you have placed your order by e-mail or on-line we may send you an e-mail to confirm that we have received your order. The e-mail confirmation will be produced automatically so that you have confirmation of your order details. The fact that you receive an automatic confirmation does not necessarily mean that we will be able to meet your order.

2 Price and Payment

2.1 Our prices are in pounds sterling (or an alternative currency which may be indicated on our invoice) and are exclusive of any VAT or other applicable sales tax which shall be charged in addition where appropriate.

2.2 The prices quoted on our website, in our catalogue or over the telephone are guide prices only and are based on estimated product weights, current metal trading levels and current currency exchange rates.

2.3 The term 'current metal trading levels' in these terms and conditions means the first London fix on the preceding day for Gold, Platinum or Palladium. The term 'current currency exchange rates' means the ratio between the preceding day's gold first London fix level in Sterling (GBP), US Dollars (USD) and Euros (EUR).

2.4 The actual prices charged to you for jewellery purchased from us may vary to those quoted on our website or in our catalogue. The actual price will be reflected in an invoice which will be sent to you with the ordered products or at the time of dispatch of the products to your end-customer. The invoiced prices will be based on the current metal level and weight of the chosen products and the current currency exchange rates at the time your order is invoiced not at the time the product is chosen and ordered.

2.5 When you receive our invoice you may return any jewellery and receive a full refund where you indicate to us that the price charged for the jewellery is 20% more than the guide price shown on the website within 7 days of delivery. You will not be entitled to return any such jewellery if that jewellery has already been delivered, at your request, to a third party.

2.6 You can pay by cash any Visa or Mastercard credit or debit card. Credit/debit card details will be encrypted to minimise the possibility of unauthorised access or disclosure. For Internet customers, please refer to our [Privacy Policy](#) for further details.

2.7 We currently debit money from your bank account, credit card account or Stubbs&Co. account as specified by you, on the day we send you an invoice for the jewellery.

2.8 If you are an account holder you may buy on credit, subject to the account holders terms and conditions in [Additional Terms for Account holders](#).

2.9 If you fail to provide Stubbs&Co. with cleared funds and/or do not allow Stubbs&Co. for any reason to debit money from your account in accordance with clause 3.7 or, if an account holder in accordance with [Additional Terms for Account holders](#), Stubbs&Co. may, without prejudice to any rights or remedies available to it, charge you interest (both before and after any judgment) on the amount unpaid, at the rate of 3% per month until payment in full is made. A part of a month shall be treated as a full month for the purpose of calculating interest. You shall pay the interest on demand.

3 Risk and title

3.1 Risk of damage to, or loss of jewellery shall pass to you once the products are collected by a courier company and leave our premises. It is therefore an obligation to insure against loss and/or damage to any such products whilst in transit to you.

3.2 Notwithstanding delivery and the passing of risk, title in the jewellery shall not pass to you until Stubbs&Co. has received in cleared funds payment in full of the agreed price and all other amounts owed under these Conditions by you to Stubbs&Co.

3.3 Until title in the jewellery has passed to you, you shall hold the jewellery as Stubbs&Co.'s fiduciary agent and bailee and shall:

3.3.1 not part with possession of the jewellery otherwise than in accordance with this clause 3;

3.3.2 keep the jewellery separate from those of you and third parties and properly stored, protected and insured as Stubbs&Co.'s property, taking all reasonable steps to prevent any damage to or deterioration of the jewellery;

3.3.3 keep the jewellery free from any charge, lien or other encumbrance. If you fail to do so, all monies owing by you to Stubbs&Co. shall (without prejudice to any other right or remedy of Stubbs&Co.) immediately become due and payable; and

3.3.4 give Stubbs&Co. such information relating to the jewellery as Stubbs&Co. may from time to time require.

3.4 Until title in the jewellery has passed to you (provided that the jewellery is still in existence and have not been re-sold), Stubbs&Co. shall be entitled at any time to require you to deliver up the jewellery to Stubbs&Co. and, if you fail to do so with immediate effect, to enter any premises of you or any third party where the jewellery are stored and inspect or repossess the jewellery.

3.5 Any right you may have to possession of the jewellery shall in any event cease:

3.5.1 if any sum owed by you to Stubbs&Co. (whether in respect of the jewellery or otherwise) is not paid to Stubbs&Co. by the date when it is due; or 3.5.2 if you commit a breach of any contract with Stubbs&Co.

3.6 Whilst you are in possession of the jewellery with Stubbs&Co.'s consent (but not otherwise) you may in the ordinary course of its business sell the jewellery provided that:

3.6.1 as between you and its sub-buyer or customer you shall sell the jewellery as principal and shall not be empowered to commit Stubbs&Co. to any contractual relationship with, or liability to, the sub-buyer or customer or any other person;

3.6.2 as between Stubbs&Co. and you, you shall sell the jewellery in a fiduciary capacity as agent for Stubbs&Co.;

3.6.3 you shall hold the proceeds of such sales on trust for Stubbs&Co. and not mingle the proceeds with any other monies or pay them into an overdrawn bank account;

3.6.4 you shall open a fiduciary account with your bankers and advise them that it holds the entire proceeds of that account on trust for Stubbs&Co.;

3.6.5 Stubbs&Co. shall be entitled to any interest earned on the fiduciary account; and
3.6.6 if the proceeds of the sales received by Stubbs&Co. exceed all amounts owed by you to Stubbs&Co. in respect of the jewellery, Stubbs&Co. shall return the excess to you.
3.7 Notwithstanding these provisions, Stubbs&Co. shall be entitled to bring an action against you for the price of the jewellery in the event of non-payment by you by the due date even though property in the jewellery has not passed to you and/or shall have the right by notice to you at any time after delivery to pass property in the jewellery to you as from the date of such notice.

4 Delivery

4.1 We can deliver jewellery within and outside the UK.
4.2 We will use our reasonable endeavours to meet agreed delivery times and dates but we shall not be responsible for any loss suffered by you as a result of any delay in delivery arising out of any cause beyond our control.
4.3 Please refer to our catalogue or website for specific terms on delivery. Products are delivered by the delivery method and at the cost and by dates indicated on the website and/or catalogue.

5 Delivery to third parties

5.1 If specifically requested by you, we shall deliver jewellery purchased by you to specified third parties, provided you notify us of the third party's name and address.
5.2 You shall warrant that you have obtained permission from the third party to pass on to us and store the details required for the delivery.
5.3 We shall use our reasonable endeavours to deliver the jewellery by the agreed dates and times.
5.4 We shall not be liable for any failure or delay in delivering jewellery to third parties or any defect or deterioration in the state of the jewellery which is beyond our reasonable control, including, without limitation any delay or failure, act or omission by a courier company appointed by us to deliver the jewellery.
5.5 The risk of loss and damage to the products passes to you once the products are collected by a courier company and leave our premises. It is therefore your obligation to insure against loss and or damage to any such products whilst in transit to a specified third party.

6 Returns, cancellations, or changes

6.1 If you are unhappy with any item purchased that is not faulty you may return it in its original unused condition to Stubbs&Co. (UK) Limited, 28 Greville Street, London, EC1N 8SU, United Kingdom within 7 days of purchase.
6.1.1 On stock products that have not been engraved you will be credited the invoice cost less a £9.95/€14 re-stocking charge per item.
6.1.2 On made to order products or products that have been engraved you will be credited 65% of the invoice value excluding any engraving fee.
6.2 Cancellations or changes to orders of made to order or engraved products that have not yet been dispatched will attract a charge equivalent to 35% of the order value plus any engraving fee.

7 Liability

7.1 We will try to offer you the best service we possibly can. However, we make no promises that our service, including our internet service will meet your requirements, or that the service will be uninterrupted, timely, secure or entirely error free.
7.2 Stubbs&Co. shall not be liable for loss of business, loss of revenue, loss of profits or loss of anticipated savings or wasted expenditure.
7.3 Stubbs&Co. shall not be liable for any loss which does not directly result from the actions of Stubbs&Co., its sub-contractors or agents.
7.4 Nothing in this clause shall limit or exclude Stubbs&Co.'s liability for death or personal injury which is caused by its negligence.

8 Termination

8.1 We reserve the right to terminate your ability to use any of our ordering services, if your conduct is found to be inconsistent with these Conditions by giving you 14 days written notice.
8.2 If you object to any of these terms or any subsequent modifications to them or become dissatisfied with our services in any way, you should immediately: (1) stop using the services; and (2) notify us that you no longer wish to use the service. Nothing in these terms shall affect your statutory rights.
8.3 If either you or we terminate your access and use of our services you will continue to owe us any money which you owed to us before termination and we will continue to owe you any money which we owed to you before termination.

9 Copyright / Trademarks

All rights in the designs and information on our website or in our catalogue are owned by Stubbs&Co. or its sub-contractors or agents. You may copy and print portions of our website for the sole purpose of placing an order with Stubbs&Co. The materials on our website may not be used for any other purpose. The names of our Service and other Stubbs.co.uk services referred to on our website are either trademarks or registered trademarks of Stubbs&Co. (UK) Limited. Other products and company names mentioned on this website may be the trademarks or registered trademarks of their respective owners.

10 Data Protection

We will use the information you provide in accordance with our [Privacy Policy](#).

11 General Information for all customers

11.1 Each Order of jewellery shall be deemed to be a separate and distinct contract.
11.2 We reserve the right to alter or withdraw any of our Service, to refuse our Service to any customer and to amend these Conditions on written notice from us at any time.
11.3 Stubbs&Co. shall not be responsible for any breach of these Conditions or the terms set out in the [Additional Terms for Account holders](#) caused by circumstances beyond its control.
11.4 If Stubbs&Co. is informed of any inaccuracies in the material on the Services it will attempt to correct the inaccuracies as soon as it reasonably can.

12 General information for Internet users

12.1 For Internet customers, if you use the website after we have posted changes you will be bound by the new terms. You should therefore ensure that you read these terms each time you use the website.

12.2 Due to the nature of the Internet, we will not be responsible for any losses resulting from your use or the inability to use our website or resulting from unauthorised access to, or alteration of your transmissions or data in circumstances which are beyond our control.

12.3 We make no promise that our website will be uninterrupted or entirely error free. We are not responsible to you if we are unable to provide our Internet Services for any reason beyond our control.

12.4 Orders and Services are provided on an "as is" and "as available" basis. We are not liable to you if we are unable to supply a particular item.

13 Laws

These Conditions shall be governed by and construed in accordance with the laws of England and Wales and any disputes will be decided only by the Courts of England and Wales.

14 Customer Services

14.1 If you have an order query, please e-mail our Customer Services at enquiries@stubbs.co.uk.

14.2 The website is operated by Stubbs&Co. (UK) Limited, 28 Greville Street, London, EC1N 8SU.

Stubbs&Co. Additional Terms and Conditions for account holders

1 The Account

Stubbs&Co. reserves the right to terminate your use of the account and your customer account locator code if your conduct is found to be inconsistent with the account holder's terms or the Conditions.

2 Credit limit

2.1 A credit limit may be agreed in writing between an account holder and Stubbs&Co.

2.2 Agreed credit limits may be varied by Stubbs&Co. at any time.

3 Payments

3.1 An account holder is subject to Stubbs&Co.'s terms of payment under the Conditions unless the customer has an agreed credit limit.

3.2 If the customer has an agreed credit limit the customer will receive a statement of account showing all transactions on the account at intervals of approximately one month.

3.3 The customer will pay Stubbs&Co. all sums due by the end of the agreed periods of credit.

3.4 If the customer fails to pay within the terms of the invoice, the customer will forfeit any discounts offered on future invoices until the outstanding account is settled.

4 Termination

4.1 Stubbs&Co. or the account holder may terminate the existing account by giving the other party one months notice in writing.

4.2 Stubbs&Co. may terminate this or any other subsisting contract with the account holder immediately by giving notice in writing to the account holder if:

4.2.1 the account holder ceases or threatens to cease, to carry on business;

4.2.2 the account holder has a receiver or administrative receiver appointed, passes a resolution for winding-up (otherwise than for the purpose of a bona fide scheme of solvent amalgamation or reconstruction) or a court of competent jurisdiction makes an order to that effect, becomes subject to an administration order, enters into any voluntary arrangement with its credits or ceases or threatens to cease to carry on business or if any national or local law equivalent of any of the foregoing occurs;

4.2.3 the account holder fails to pay on its due date, or within any agreed period of grace, any sum due under this or any other contract;

4.2.4 the account holder commits any material breach of any term of this contract (other than under clause 4.2.2) or any other contract including but not limited to any terms and conditions of sale of jewellery with Stubbs&Co. which, in the case of a breach capable of being remedied, is not remedied within 14 days of a written request to do so;

4.2.5 the account holder exceeds any agreed credit limit with Stubbs&Co.; or

4.2.6 Stubbs&Co. reasonably apprehends that any of the above is about to occur and notifies the account holder in writing.

4.2.7 If this contract is terminated and the jewellery been delivered but not paid for, the price shall become immediately payable notwithstanding any previous agreement to the contrary.

4.2.8 Termination of these conditions shall not affect any of Stubbs&Co.'s accrued rights or liabilities or affect the coming into force or the continuance in force of any provision which is expressly or by implication intended to come into or continue in force on or after termination.

Privacy Policy

This is the general privacy policy for Stubbs&Co. (UK) Limited and for a range of products and services we provide through this website and the websites of our individual products and additional applications ("our sites").

At Stubbs&Co. (UK) Limited we collect different types of information about our users for five main reasons:

1. To provide personalised services unique to individual users.

2. To help us to monitor and improve the services we offer.

3. To keep customers up-to-date about the products and services they have purchased or subscribed to.

4. To fulfil contracted services

5. If we have permission from the user, to market products and services to them.

1. About us

1. The protection of your privacy and personal information is important to us. We make sure that not only do we have appropriate security measures in place, but that any other organisation we work with to provide a service also meets the same standard as us.
2. We will respect your privacy. You should receive marketing emails only from us. We will make sure that the boxes you need to tick if you are happy to receive marketing are presented clearly and at an appropriate time.
3. We will make it clear at the point when we request your information, what we are collecting it for and how we are going to use it.
4. We will collect and use your personal information only if we have your permission or we have sensible business reasons for doing so, such as fulfilling your orders or to allow you to view your purchase history.
5. We will minimise the amount of information we collect from you to what we need to deliver the product and services and product selection advice you may have requested.
6. We will be clear in our dealings with you as to what information about you we will collect and how we will use it.
7. We will use personal information only for the purposes for which it was originally collected and we will make sure we delete it securely.
8. If we, our service providers, or our commercial partners transfer any information out of the European Economic Area (EEA), it will only be done with the relevant legal instruments or permissions being in place.

- What information do we collect about you and how do we use it?

We collect information on you:

- when you contact us for information
- when you work with us in a commercial capacity
- when you sign up for a newsletter
- when you use the website
- through cookies
- if you complete your details on research questionnaires.

- What legal bases do we use for processing your data?

We use different legal bases depending upon the purpose for collecting your data in the first instance.

- For all data collected to sign up for a product and service such as jewellery purchase or catalogue supply we process the data using Legitimate Interest, i.e. you are able to access an extensive range of information in exchange for supplying your information, and we have a relationship where the balance of benefit is in your favour.
You always have a choice in the management of your data in this manner and can opt out of processing under this basis at any time.
- Where you provide data in the course of the purchase of a product we process your data under Contract, i.e. your data is necessary for the fulfilment of the service.
Any additional contact, i.e. telling you about another product or service closely related to the product or service you have bought is managed under legitimate interest.
- Any secondary processing of your data, i.e. sharing with third parties, sending you messages on behalf of third parties, transfer to third countries, is managed under Consent.

Under the terms of current data protection legislation, we will always make it as easy as possible for you to opt out of unwanted processing, providing it does not restrict our ability to provide you with the service you have requested.

- Profiling

From time to time we may use some elements of the data you supply to target the messages we send you. For example, we may send you information about new products or services we consider relevant based on your purchase history.

None of this information is collated by wholly automated means and the rights and freedoms of the data subject are safeguarded by suitable measures.

- How long do you hold on to my data?

Because we collect data for a wide range of purposes, we do not have a singularly defined retention period. For each individual product and service we define a carefully assessed timeframe within which we retain your data.

After this, data is managed to ensure that it is either erased from our system, minimised and retained for legal reasons or pseudonymised and retained on a global suppression list to ensure that you do not receive unwanted messaging from us.

2. Registering as a customer or a prospect

The minimum information we need from you to register you as a customer or a prospect is your name, job title, company name and address, telephone number and email address. We may ask you more questions for different services, including marketing emails. Unless we say otherwise, you must answer all the registration questions.

We will process data collected for the purpose of facilitating your registration on the basis of Legitimate Interests to deliver the service for which you have registered. We will also, on this basis, contact you occasionally about other relevant Stubbs&Co. (UK) Limited products and services which we think will interest you. You always have a choice and can opt out of processing on this basis at any time by contacting our Database Manager Jay Patel by email jay@stubbs.co.uk or telephone +44 (0)20 7421 6900.

3. Other uses of your data

We do not sell your data at any time.

4. Updating your personal information

Under current data privacy legislation, you have the right to rectify, erase or restrict the processing of your data without undue delay. You may also request access to the data we hold on you.

5. Who we share data with

We will not share your personal information with others for marketing purposes unless you have given us your permission. If we have your permission, we will share your information only with other organisations we have chosen carefully.

We can access and release personal information to keep to relevant laws and government requests, to operate our systems properly and to protect both us and our users.

Any other organisations who access your information in the course of providing services on our behalf will be governed by strict contractual restrictions to make sure that they protect your information and keep to data-protection and privacy laws which apply. We may also independently audit these service providers to make sure that they meet our standards. We may use service providers to help us run these sites (or services available on the sites), some of whom may be based outside the EEA or countries deemed adequate by the EDPB.

6. Use of Cookies

-We use cookies for a number of reasons.

1. To preserve user states across page requests.
2. You can turn cookies off but if you do this, you may not be able to use all services on our websites.

For more information about cookies and managing them, including how to turn them off, please visit our page on Cookies.

By using the sites you are agreeing to the use of cookies as described.

- Google Analytics

We use Google Analytics on our sites for anonymous reporting of site usage and for advertising on the site. If you would like to opt-out of Google Analytics monitoring your behaviour on our sites please use this link <https://tools.google.com/dlpage/gaoptout>

7. Legal information and how to contact us

Under the currently Applicable Laws we have to say who the 'data controller' is for Stubbs&Co. (UK) Limited products and services provided via our websites and other products and services. The data controller is the organisation responsible for protecting information and, in our case, is Jay Patel

If you would like access to or a copy of the personal information we hold about you, to request a correction, or have any questions about how we may use it or to make a complaint, please contact the Data Manager Jay Patel by email jay@stubbs.co.uk or telephone +44 (0)20 7421 6900.

Requests will be dealt with by the Data Manager, and will be responded to within a reasonable period, not longer than 30 days.

If you are not satisfied with the way your request was handled, you have the right to lodge a complaint with the supervisory authority – details of which are given below:

Information Commissioner's Office

<https://ico.org.uk/concerns/>

Telephone: +44 (0)303 123 1113

8. Changes to the privacy policy

If we make changes to our privacy policy we will show you what they are on our website. If these changes are significant, we may also choose to email relevant individuals with new details. If we are required by law, we will obtain your consent to make these changes.

- Changes to this policy by date

March 2018 – New company privacy policy created.